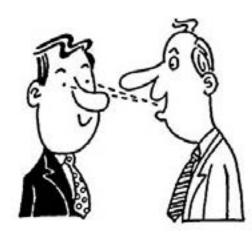


Communication Tactics



DO Get My Attention Before Speaking



DO Face Me



DO Come To The Point



DON'T Cover you Mouth



DON'T Turn Away While Talking



DON'T Shout



DON'T Speak to Quickly